



Dear Customer / Tenant:

We have been engaged by the Management of the building to carry out a routine pest control service program in the premises occupied by you. This service is being performed to control **PHARAOH ANT** infestations.

The service will be performed on _____. It is necessary to vacate your premises during the service. When the service is completed you may return to your premises.

In order to enable our Pest Management Professionals to apply an effective baiting treatment, we require your cooperation in carrying out the following instructions:

1. Refrigerators and stoves should be moved a minimum of 3 feet (1 meter) away from walls.
2. Access to all plumbing lines and pipe chases is required.
3. Furniture in all rooms should be moved at least two 2 feet (60 cm) away from the walls and as close to the center of the room as possible. This will allow access to the baseboards for baiting purposes.

Some general information about ant baiting treatments:

NO chemical pesticides or cleaning solutions are to be used by the Tenant after the treatment, as it will contaminate the ant baits.

DO

- Place **ALL** unsealed food products in sealed plastic containers, including pet foods
- Keep all food preparation and cooking areas clean and free of any crumbs or food items
- Clean all pots and pans of grease or food residue
- Remove all bread crumbs in and around your toaster and toaster oven
- Check taps, hot water tank, aquarium, condensate pan under fridge, pet's water dish and all other sources of water, to make sure ants do not have access to moisture
- Keep rooms as cool as possible; temperatures below 20°C / 68°F as it will slow down the ants biology
- Clean windowsills, ceiling lights and other areas of dead insects or any debris
- Take a minute or two every day to inspect known ant trails for activity. This information is invaluable to our pest control specialists.

DON'T

- Leave food or liquids unprotected, including pet food and water dishes
- Leave garbage open to access by the ants; take garbage out each night
- Leave dirty dishes or water in the sink overnight
- Kill the ants, or use insecticides / pesticides
- Use hairspray or other aerosols, as they may contaminate the baits
- Allow condensation to remain on windows, pipes, toilet tanks and tubs
- Move or throw out baits provided by the pest professionals
- Transport clothing or containers to other locations without first checking for ants.
- Leaving items outside in below freezing temperatures (ex.: -20°C / -40°F for multiple days) can be an effective alternative method of killing Pharaoh ants
- **Self-treating will only cause these ants to expand their colonies and be more of an issue. Self-treatments will contaminate the ant baits**

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