



Dear Customer / Tenant:

We have been engaged by the Management of the building to carry out a routine pest control service program in the premises occupied by you. This service is being performed to eliminate or prevent **COCKROACH** infestations.

Poulin's will be treating your premises on _____, 20__ at _____ AM/PM. It will be necessary for you to vacate your premises until _____.

In order to enable our Pest Management Professionals to apply an effective treatment, we require your cooperation in carrying out the following instructions:

1. Remove **all items** from the kitchen cupboards, drawers, refrigerator tops, stovetops, counter tops and bathroom vanities. Place them on the kitchen table. The table and the items on it should be covered with plastic sheeting or blankets to prevent any possibility of being treated.
2. Ensure Fridge and Stove are pulled away from the wall.
3. Remove the electrical outlet switch plate covers, phone, cable jack plates and light switch covers
4. Shelves and floor perimeters in all closets and linen cupboards must have all items removed. These items can be placed on beds and do not require covering.
NOTE: Hanging clothes can remain in closets and will not be affected by the treatment.
5. Birds and pets must be removed from the premises. Fish tanks and pumps must be covered to prevent poisoning and the pumps turned off.
6. Plants must be removed from windowsills and should be covered.
7. Furniture in all rooms should be moved at least 2 (two) feet away from the walls and as close to the center of the room as possible. This will allow access to the baseboards for treatment.
8. Everyone must leave the premises for at least 4 to 6 hours from the time we finish the treatment. Anyone who has allergies, asthma, is pregnant, children under the age of 4, or anyone with respiratory problems should leave the premises for 12 to 24 hours.

ON RETURNING TO YOUR PREMISES, THE FOLLOWING SHOULD BE UNDERTAKEN IMMEDIATELY:

1. Wash off kitchen counter tops, breadboard, refrigerator, and stove tops with soap and water. **DO NOT WASH CUPBOARD SHELVES AND DRAWERS.**
2. Place paper on shelves and in drawers for at least three (3) weeks from the date of treatment.
3. All cockroach bait stays where it is applied for up to 35 days.
4. You may notice more roaches after a treatment. Roaches will become disoriented, wander, and die soon after a treatment.

Please note that it is the responsibility of the landlord or building owner to notify all tenants that may be affected by the above treatment.

Thank you for your cooperation!