



**Dear Customer / Tenant:**

We have been engaged by the Management of the building to carry out a routine pest control service program in the premises occupied by you. This service is being performed to control **PHARAOH ANT** infestations.

The service will be performed on \_\_\_\_\_. It is not necessary to vacate your premises after the service is complete.

In order to enable our Pest Management Professionals to apply an effective treatment, we require your cooperation in carrying out the following instructions:

1. The tops of refrigerators and stoves should be cleared off so they can be moved out.
2. Access to all plumbing lines is required.
3. Furniture in all rooms should be moved at least two (2) feet away from the walls and as close to the center of the room as possible. This will allow access to the baseboards for treatment.

Some information about ant baiting treatment:

**No chemicals such as RAID or cleaning solutions are to be used by the Tenant after the treatment, as it will contaminate the ant bait.**

**DO**

- Place **ALL** unsealed food in sealed plastic containers, including pet food.
- Keep all food preparation and cooking areas clean
- Clean all pots and pans of grease or food residue
- Remove all bread crumbs in and around your toaster and toaster oven
- Check taps, hot water tank, aquarium, condensate pan under fridge, pet's water dish and all other sources of water, to make sure ants do not have access to moisture
- Clean windowsills, ceiling lights and other areas of dead insects
- Seal around pipes in kitchen and bathroom after the treatment
- Take a minute or two every day to inspect known trails for activity. This information is invaluable to pest control specialists.

**DON'T**

- **Don't** leave food or liquids unprotected, including pet food and water dishes
- **Don't** leave garbage open to access by the ants. Take garbage out each night.
- **Don't** kill the ants, or use insecticides
- **Don't** use hairspray or other aerosols, as they may contaminate the bait.
- **Don't** allow condensation to remain on windows, pipes, toilet tanks and tubs
- **Don't** move or throw out baits provided by the pest experts
- **Don't** transport clothing or containers to other locations without first checking for ants. Leaving things outside in below freezing temperatures can be an effective method of killing Pharaoh ants.

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